



Touring Tips

Here are some questions which may help you select the “best fit” option during your visits:

1. Could you picture your loved one living here? (This is a completely subjective question; trust your instincts!)

2. Safety Features
 - a. Are there handrails in the bathrooms, hallways, etc.?
 - b. How do residents alert staff if they need help?
 - c. How often does a staff member check on residents?

NOTES:

3. Staff
 - a. Did you feel welcome?
 - b. Does the relationship between staff and residents appear warm, polite and respectful?
 - c. How does the staff interact with the residents?
 - d. What ongoing training and continuing education does the facility require of its staff?
 - e. Is the Director of nursing an RN or an LPN?

NOTES:

4. Wellness
 - a. How does the staff proactively monitor the health status of the residents?
 - b. Does the community have a hydration program to ensure residents are drinking enough liquids?
 - c. How does the staff recognize declines in functioning or the need for additional assistance?
 - d. Do they measure consumption amounts at meals?

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Touring Tips (con't)

5. Meals

- a. Is there assigned seating at meals?
- b. Do residents have a choice in menu selections? What if they don't like the offered main course?
- c. What times are meals served?
- d. Ask for a copy of a monthly menu so you can see what is typically served. Would the menu items appeal to your loved one?
- e. Does the community monitor attendance at meals? What happens if a resident does not show up for a meal?

NOTES:

6. Residents and Activities

- a. How do new residents get oriented to the community?
- b. Are the residents smiling and do they appear happy?
- c. What activities are offered on a weekly basis? How many of the residents attend activities?
- d. What outings does the community take?
- e. Obtain a copy of the monthly activity calendar: Do they offer activities your loved one would enjoy?

NOTES:

7. Add additional questions specific to your loved one:

- a.
- b.
- c.

Could you picture your loved one living here?